

# Case Study

Stakeholder engagement





# Brief

Gain recognition of key governmental Italian stakeholders for ETS Global's TOEFL and TOEIC Family of Assessments and establish ETS Global and its products as leading solutions upon their (re)entry to the Italian market.

# **Actions**

An initial series of events was designed to engage stakeholders from different education segments, to introduce the TOEFL and TOEIC family of assessments. The first event was aimed at the Italian business community and affiliated educational institutions as well as responsible ministries.

# Results

European Diplomats created a roundtable event in the prestigious

American Embassy in Rome, bringing together industry leaders, and
senior policy managers from the Ministries of Labour, Economic

Development and Education as well as the Rome City Council.

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Roundtable Event in the American Embassy Governmental Organisations
Engaged

Senior Stakeholders Placed by

European Diplomats











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